

Eagle Crest Golf Course & Greenwood Golf Club

COVID-19 Golf Protocol

With much uncertainty surrounding COVID-19, we would like to outline our protocol for both golf courses during this time. Below is a point form list outlining what you can expect from Eagle Crest and Greenwood. Please understand that the situation is ever-changing and can be different from one day to the next depending on new information.

-Due to the “outside” and “open space” nature of activities on the property, both golf courses are now open and will remain open with special protocols in place to ensure the safety of both our staff and all customers.

-The kitchen at Eagle Crest is open, while food service at Greenwood is limited to sandwiches, snacks and drinks. The dining areas at both facilities are open at a reduced capacity to avoid any large interior gathering points.

-The washrooms at Eagle Crest are open, with an increased cleaning schedule. The main washrooms in the Greenwood clubhouse are open but all other washrooms remain closed. This will allow our limited staff to focus their cleaning and disinfecting efforts on the main washrooms and reduce the number of high touch areas our customers encounter.

If you are sick, showing any symptoms at all, or have travelled anywhere outside of Atlantic Canada in the last 14 days, please

STAY HOME.

Things Eagle Crest and Greenwood are doing for you:

- The pro shop will be open; however, we will limit the amount of customers to 8 (two groups) at a time while maintaining social distancing.
- We are highly encouraging debit or credit sales at the course, in order to avoid cash. This is to protect staff and customers alike.
- Staff will be disinfecting all commonly touched surfaces – i.e. debit terminals, door handles and counter surfaces - on a very regular basis.
- Beverages, prepackaged snacks and sandwiches will be available for purchase in the pro shop.
- Power carts will continue to be fully cleaned and disinfected by our staff after each use. Every cart going on the course will be fully sanitized prior to being used by customers.
- Power carts will be shared due to the NS government’s announcement of no social distancing required in groups of 10 or less. Plastic cart dividers are available upon request for those who may feel uneasy about sharing a cart.
- Ball washers will not be available on the course.
- Bunker rakes will be removed from the course. Bunkers are to be played with preferred lies and will be raked by our staff only.

Things we are asking you to do for us:

- ***Most importantly, always practice social distancing while on the property, including the pro shop and driving range.***
- We ask both members and guests to book tee times online and pre-pay online to reduce the amount of facetime with our pro shop staff.
- As much as we love to see you, we ask that you refrain from “visiting” the golf course unless you are scheduled to play that day.
- Please do not show up more than 15 minutes before your tee time.
- We ask that once you have checked in or made your purchase, that you vacate the pro shop immediately.
- We ask that you wear your golf glove as much as possible, even while putting. This is especially important when touching public items. Even consider wearing golf gloves on both hands.
- DO NOT remove the flags. There will be a foam stopper inside each cup to prevent the ball from falling completely in. If your ball hits the foam stopper, consider it to have been holed. This process will allow each golfer to easily pickup their own ball without having to touch the flagstick or reach down into the hole where other would have touched otherwise.

Final Thoughts:

We stress that all golfers follow the directives set out by the Nova Scotia Health Authority and Health Canada by practicing social distancing while on the course and in the clubhouse and wash your hands frequently for a minimum of 20 seconds.

We thank you in advance for your cooperation and understanding of the above changes to our protocol. Being in the great outdoors is a great healthy way to get through these trying times, and if we all do our part to combat the spread of COVID-19, we will be able to enjoy our modified golf season. See you on the course.

- ***The Team at Eagle Crest & Greenwood***